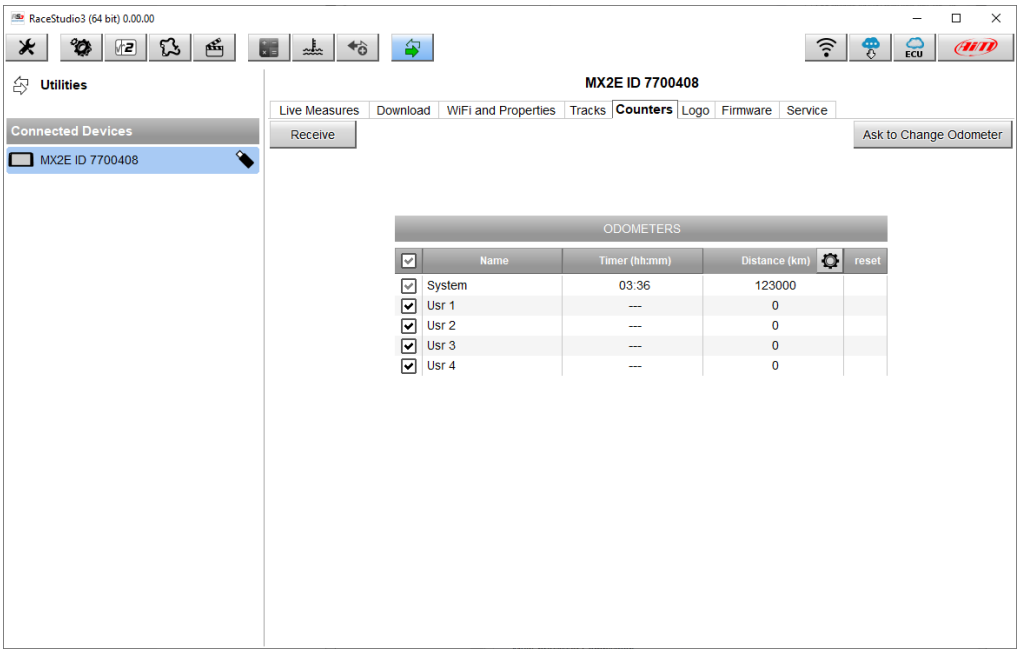
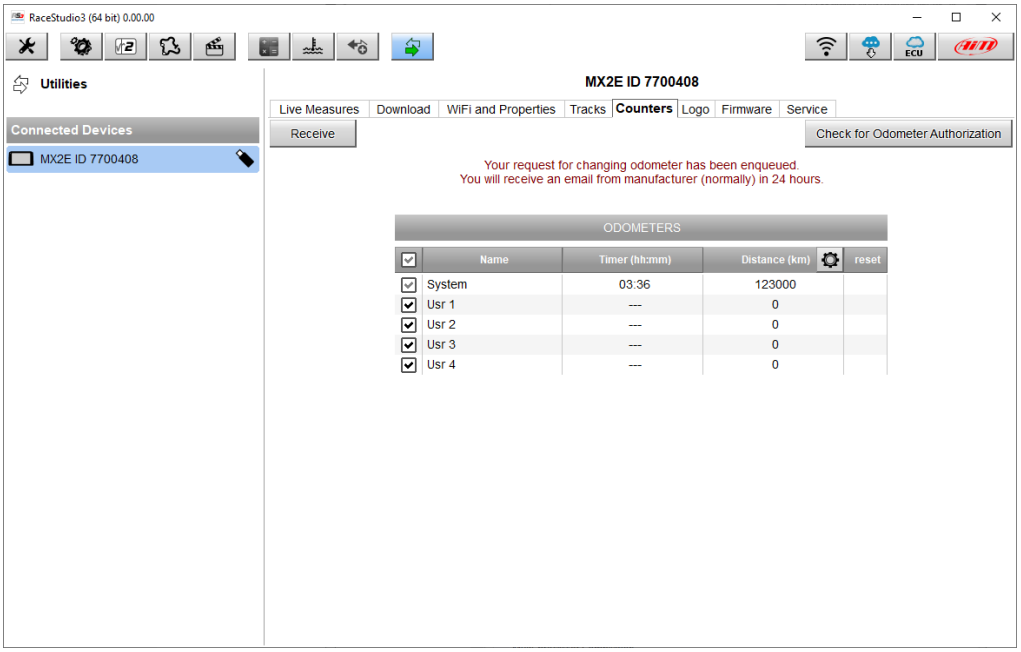
Lotus – Document for Customers

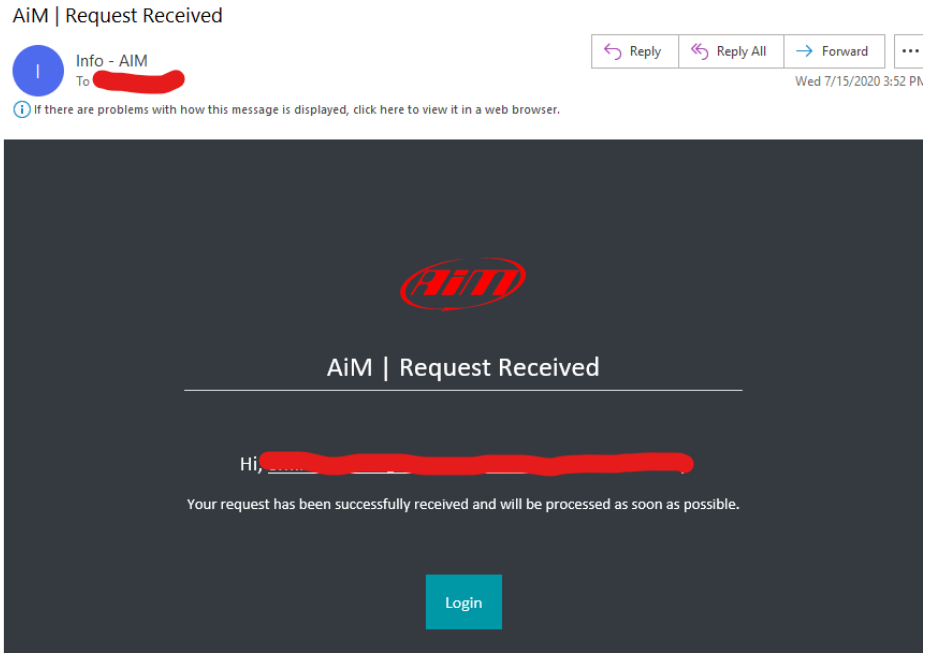
Connected both to the internet and to the device

Run RS3 software, connect to your device, go to the device ‘counters’ page and click ‘Ask’.

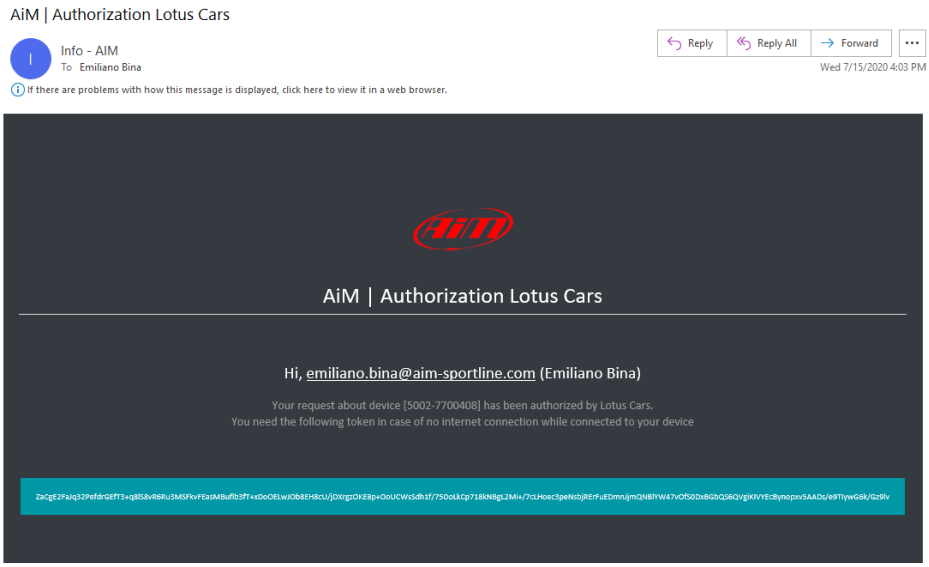




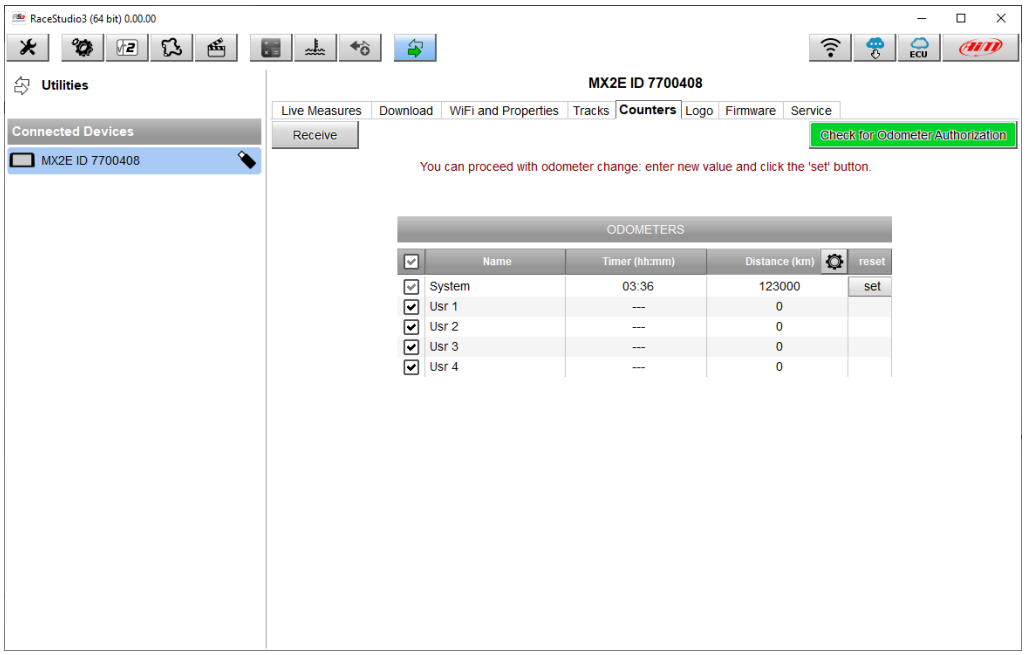
An email will confirm that Lotus received your request.



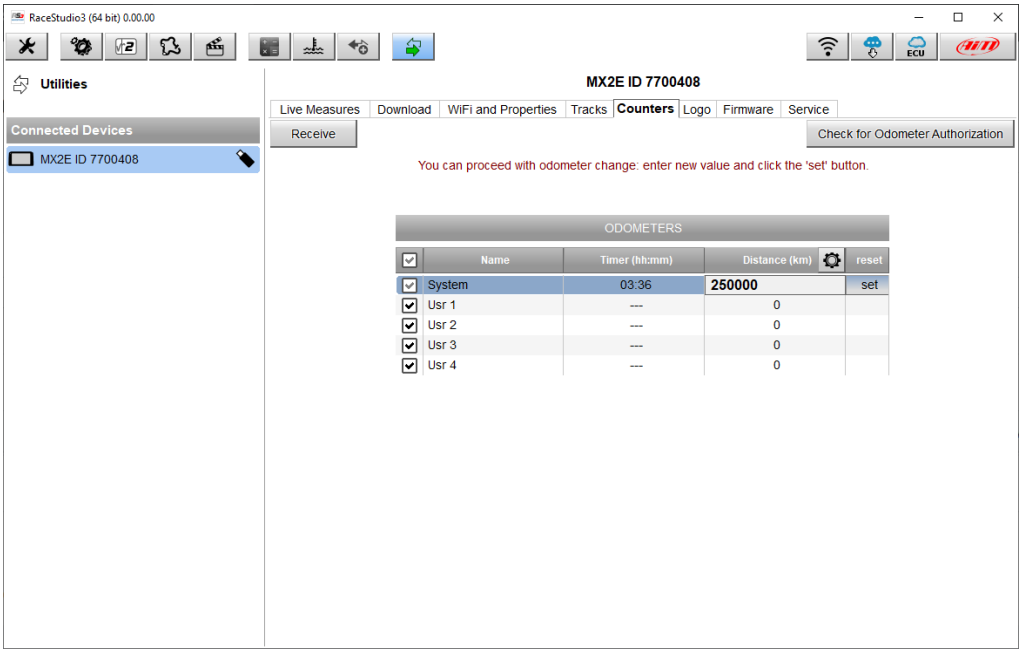
A new email will confirm that Lotus either accepted or denied your request.



If accepted, do not care about the token in the mail, run RS3 software, connect to your device, go to the device 'counters' page and click 'Check'.

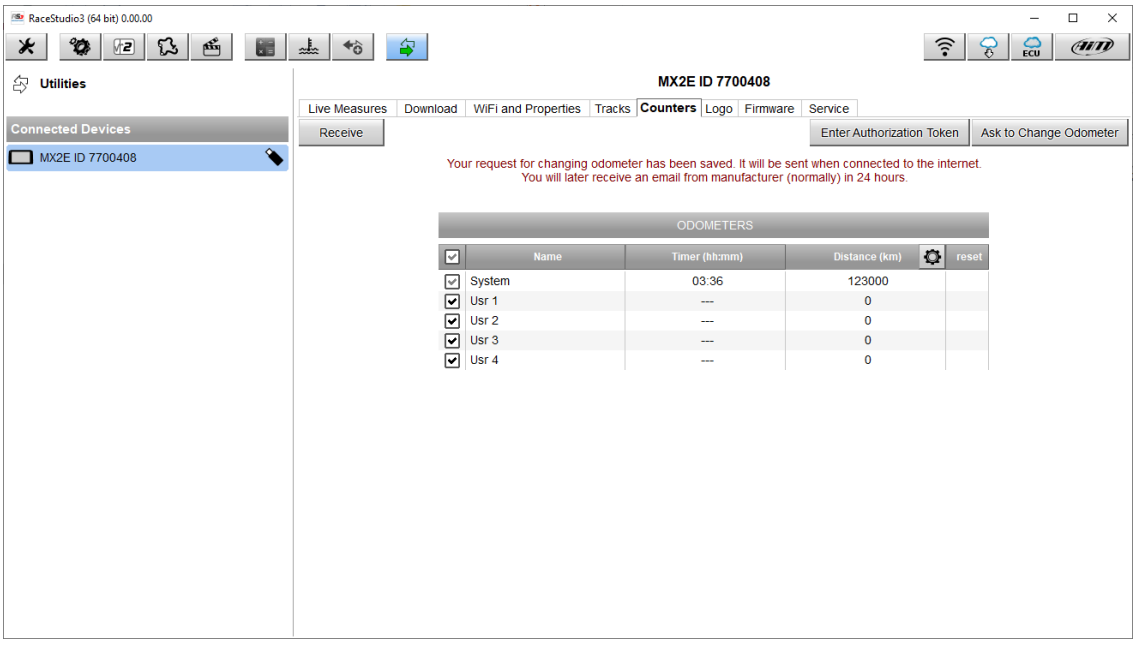


Enter new odometer value and click the ‘set’ button.



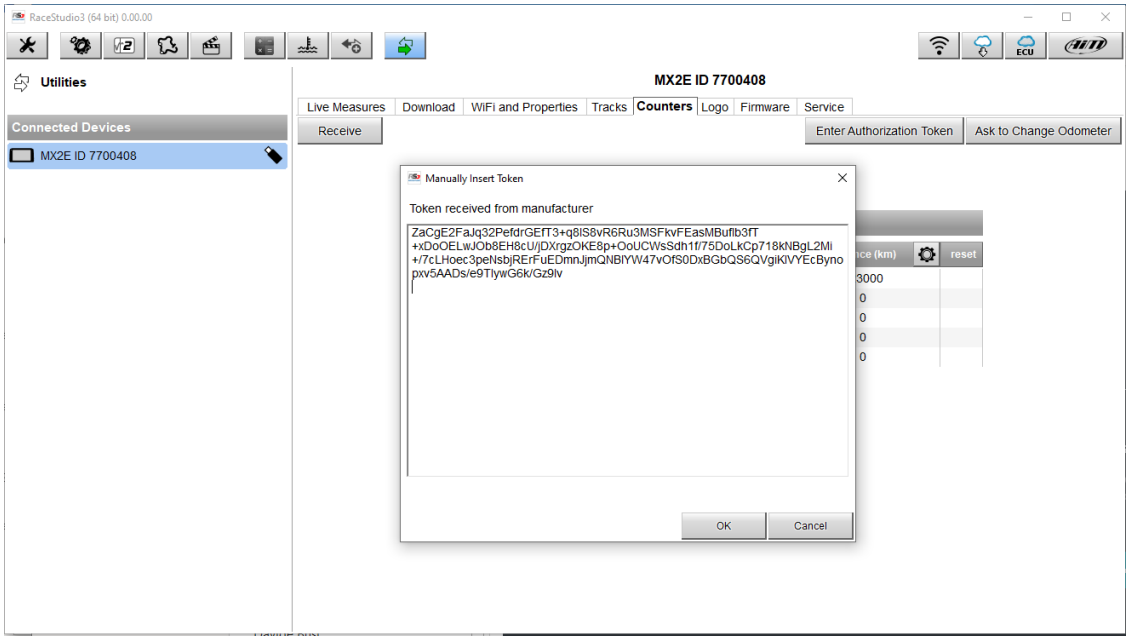
Connected either to the internet or to the device

Run RS3 software, connect to your device, go to the device ‘counters’ page and click ‘Ask’. Your request will be stored on your PC. Ideally you should leave RS3 running, anyway, the first time RS3 runs while connected to the internet it will send all stored requests.



As before, an email will confirm that Lotus received your request and a second email will confirm that Lotus either accepted or denied your request.

If accepted, save this email or copy the token given in the email. Run RS3 software, connect to your device, go to the device ‘counters’ page and click ‘Enter Token’.



As before, enter new odometer value and click the ‘set’ button.